

State of Utah

OLENE S. WALKER Governor

GAYLE McKEACHNIE
Lieutenant Governor

Administrative Services S. CAMILLE ANTHONY Executive Director

Purchasing and General Services DOUGLAS RICHINS Division Director

January 12, 2005

*** ADDENDUM *** ADDENDUM ***

SOLICITATION: JG5027

DUE DATE: January 26, 2005

TIME: 3:00PM

DESCRIPTION: Request for Proposals for Business Process Analysis and Database

Development

ADDENDUM #3

The following are to be added or changed to the specifications for this bid:

1. Please see the following documents: Questions and Answers from pre-bid, Software Standards, Hardware Standards, Pre-Bid Handout 1, and Pre-Bid Handout 2.

Also please see the following URL's for the PowerPoint presentation from the pre-bid and a Word version of the cost sheet.

http://www.purchasing.utah.gov/jg5027/rfpoverview.ppt http://www.purchasing.utah.gov/jg5027/costproposalform.doc

- 2. The due date and time remain unchanged; January 26, 2005 at 3:00 p.m.
- **3.** With procurement, process questions contact Jared Gardner (801) 538-3342.

To acknowledge receipt of addendum, include a copy of this addendum with bid submittal or give written acknowledgement with the bid. It shall be the responsibility of the bidder to appropriately disseminate this information to all concerned prior to the assigned bid time.

Company Name	Signature	Date	



January 11, 2005

Bid number JG5027

RFP Pre-Bid meeting Questions.

This document contains official DEQ/DAQ responses to the 47 questions submitted to DAQ during and following the pre-bid meeting held on Tuesday January 4, 2005. Questions were taken from official question forms submitted during the meeting, from the meeting transcript, and email. Additional questions will be accepted until January 13, 2005 at 5:00 pm.

1) Question: Can DAQ provide cost spreadsheets in electronic format with addendum to facilitate consistent, clear, and complete cost proposals?

DAQ Response: The cost spreadsheets were included in the RFP to illustrate the expected cost proposal presentation format. We expect that most vendors will use specialized software to create their cost proposals. It will behoove vendors to reproduce the cost proposal spreadsheets contained in the RFP as closely as possible. A word document of the RFP spreadsheet will be made available.

2) Question: An extension of at least 1 more week after receiving the addendum on January 17 would be helpful.

DAQ Response: No extensions will be granted. The due date will remain January 26, 2005. All vendor questions must be submitted by January 13, 2005 at 5:00pm to the following address: rsprott@utah.gov.

3) Question: Will any special consideration be given to small woman-owned and/or 8a companies?

DAQ Response: No special considerations.

4) Question: In the "detailed proposal" section you ask for hours and rates of each "employee". What level of detail are you looking for? If there are tasks (like actual database coding once a spec has been written) that can be performed equally well by a qualified class of person, can we list hours for the class rather than individuals? We would list specifics for "key" people.

DAQ Response: The short answer is yes; routine functions can be listed by class. However, we would like to see the key personnel who will be responsible for significant tasks or elements broken out by name. The purpose of the breakout is to provide the reviewer with information about exactly who is doing the work, the qualifications and experience of those actually doing the work, how much time the contractor expects to spend completing various elements, and a concise format for making cost comparisons between proposals.

- **5) Question:** Section 6 of the proposal request indicates that the software should become the property of UDAQ. Is this a requirement or is it something that will not be included in the scoring. Also, will the software become shareware as federal funds will be used? If the access to source code will be part of scoring, how many points will be given to full access as opposed to no access.
 - **DAQ Response:** This requirement is not subject to commercial, shrink-wrapped, off the shelf software. It is only applicable to software that is written as a result of the contract. Any code developed during this project will become the property of the Utah Department of Environmental Quality. The source code will be made available to UDEQ and the possibility exists that it could be shared with other state agencies, either within Utah or outside Utah. This is a requirement of the contract that will be in place before the work can begin. It will be considered in the evaluation (scoring) of the RFP responses, but only as part of criteria 1 and 3.
- **6) Question:** How much weight is given to Air Quality expertise in evaluation?
 - **DAQ Response:** Section 8.0 and Table 8-1 provide proposal evaluation and scoring criteria. All experience with Environmental agencies is desirable and valuable. Assuming all other factors are equal, experience with Air Quality agencies is most valuable.
- 7) **Question:** Do you have a work group in-place in DAQ/DEQ IT to guide project implementation?
 - **DAQ Response:** Yes. Management and staff level employees are represented in the work group. Additionally, a new IT manager is currently being recruited to assume the role of the DAQ project manager for this project.
- **8) Question:** Who is the DEO project manager?
 - **DAQ Response:** An IT manager is currently being recruited to assume the role of the DAQ project manager for this project.
- 9) Question: Can you provide more information (requirements, standards, design documents) for the cross-media department data system.
 - **DAQ Response:** At present, a cross-media department data system does not exist. The system designed for this RFP should be open and flexible, such that, it would be capable of interfacing with a cross-media department system. The following power point presentation provides some details of anticipated Department level cross-media requirements and standards: http://www.airquality.utah.gov/crossmedia/EPHTP_NEIEN_Presentations.ppt

In terms of the document management system, there is no available documentation at this point. Over the next 2 months the document management consultant (DataImage - Dan Dillingham, 3752 West 2270 South, Suite B, Salt Lake City, Utah 84120 801.977.0066) will visit each Division and office and assist in the conceptual design and preparation of an RFP for the data system

10) Question: How many references do contractors need to submit?

- **DAQ Response:** There is not a required number of references/recommendations. Proposals are limited to 50 pages not including company resumes and cost proposal tables (Section 7.0). Pertinent references should be included that support Table 8-1 evaluation criteria.
- **11) Question:** What is the current directory server?

DAQ Response: DEQ utilizes the State of Utah standards of NetWare for Directory Services.

12) Question: *Is there a need to provide integrated authentication for employee & staff for the web interface?*

DAQ Response: Integrated authentication to the web interface has not been determined. Respondents to the RFP could propose possible integrated authentication solutions.

13) Question: None of the work elements for Phase B explicitly require test and verification of the data system. How will data system test and verification/validation be accomplished? Will that be done by the contractor or by UDAQ staff or jointly?

DAQ Response: The RFP was brief on what we expected for testing and validation. Section 3.5 Phase B, paragraph 3 mentions a little about a feedback and approval process for the data model, however, there is nothing about the testing of the final system. To this end we are adding a work element B5: System Testing and Validation

To ensure that the data system meets the required objectives and operates accurately and efficiently, it will need to be subjected to iterative testing procedures. These tests will need to include checks to ensure the system requirements have been met, evaluations of system volume limits, and evaluations of usability/acceptability by staff, verification of system security, and verification of system recovery.

Work Element B5: System Testing and Validation

- Task 1: Draft a system testing protocol.
- Task 2: Develop a beta test environment using control data.
- Task 3: Identify contractor and UDAQ staff for functional testing.
- Task 4: Develop a procedure for logging and addressing system failures.
- Task 5: Address methods for resolving system problems post delivery.
- **14) Question**: Please specify current versions of following software.

DAQ Response: Oracle 10g, Visio 2003, Macromedia Studio MX, ESRI 9.0, Internet Explorer 6

15) Question: *DEQ* notes several challenges regarding redundant data, missing data, etc. that will impact the data conversion approach. Is DEQ open to a collaborative approach to data conversion whereby they will work with the selected consultant/vendor to convert necessary data into the new

system? For example, it would be effective for DEQ staff to unload data from existing systems into flat files as they best understand existing data, and then have the consultant/vendor load data into the new system. We would expect to discuss and finalize the data conversion approach and responsibilities during Phase A.

- **DAQ Response:** DAQ is open to a collaborative approach in the data conversion process. We expect the vendor to outline a data conversion plan in Phase A and jointly define responsibilities with DAQ.
- **16) Question**: While the RFP mentions Apache as the Web server used by DEQ, no mention is made of Apache in the DEQ "Approved Software List" provided at the bidder's conference. Is Apache the only option allowed by DEQ, or would a Microsoft IIS-based solution also be acceptable to DEQ?
 - **DAQ Response:** Apache is not the only Web server option. DEQ/DAQ is open to other Web server options. DEQ prefers a non-Microsoft IIS-based solution, however, Microsoft IIS solutions will be considered.
- 17) Question: While it appears that most, if not all, integration with ESRI GIS data would occur in Phases C or D, one reference is made in Work Element B2, Task 7 to Web based mapping of prescribed burns. Can DEQ clarify GIS integration needs within Phases A and B of the project?
 - **DAQ Response:** GIS integration work is limited to Phases C and D. Work Element B2, Task 7 refers to simple lightweight (ie. HTML, SVG, Flash, etc) Web based mapping/display of a small number (5-15) of daily prescribed burns and existing burn point locations. This product would be used by land managers and air quality managers to quickly view burn locations and burn size.
- **18) Question**: Sections 2.4 and 3.5 refer to DEQ's recently developed goals and standards for a cross-media data system. Can DEQ provide a copy of these standards?

DAQ Response: Please see

http://www.airquality.utah.gov/crossmedia/EPHTP NEIEN Presentations.ppt

19) Question: Can DEQ provide a 1 - 2 sentence overview of each of the work elements in Phases C and D? A more thorough understanding of DEQ's goals in each of these areas will allow us to provide more accurate cost estimates for budget purposes.

DAQ Response:

- Work Element C1: Reference Library for Rules, Policies, Applicability.
 - Updateable library of rules and policies. Rule and policy text available for cut and paste permit writing.
- Work Element C2: Web interface for source submission of simple (generic) NOIs.
 - NOI (Notice of Intent). For non-complex NOIs. Allow customers to submit NOI information electronically.

- Work Element C3: Mapping capability: source location, emissions, permits.
 - Web mapping of source related data for Utah.
- Work Element C4: Graphical display of air quality monitoring data on web.
- Work Element D1: Automated NSR permit writing capability.
 - Method for computer generated permit writing.
- Work Element D2: Download inspection data to and from PDA into database.
 - Mobile computing. Inspection data entered into PDA and downloaded to central database.
- Work Element D3: Web interface for source submission of complex (non-generic) NOIs.
- Work Element D4: Database integration of mobile source modeling and emissions.
 - Mobile source (automobiles) emissions. Integration of mobile source inventory into central database.
- Work Element D5: Resource Development Plan review and tracking.
- **20) Question:** Oracle Corporation has qualified partners by level of expertise and performance, the highest designation being Oracle Certified Advantage Partner. How will the state value such achievements by bid responders?
 - **DAQ Response:** Such qualifications will be part of the technical expertise area of Criteria 3 in Table 8-1 of the RFP.
- **21) Question:** Oracle Corporation has established a certification program for individuals to qualify their expertise through all experience, training and exam process. How will the state value individual certifications such as Oracle Certified Professionals (OCP)?
 - **DAQ Response:** Such qualifications will be part of the technical expertise area of Criteria 3 in Table 8-1 of the RFP.
- **22) Question:** What requirement will there be for Oracle authorized and developed training? Mentoring? How will the state value the designation of an Oracle Approved Education Center Partner (OAEC) from a bid responder?
 - **DAQ Response:** There is no requirement. Such qualifications will be part of the technical expertise area of Criteria 3 in Table 8-1 of the RFP.
- **23) Question:** With regards to B1 Task 1 and other tasks with similar wording: What type of data will need to be stored for "engineering, peer engineer, modeling reviews", and "communications? I.E., just a list of specific meetings/personnel? Or also content of these things that occur? Or just a "contact list"?

DAQ Response: The data needed is as follows:

Engineer: Name of engineer assigned to the project.

Peer Engineer: Name of peer engineer assigned to the project.

Modeling Review:

Is modeling required? (y/n box). Name of modeler assigned.

Modeler recommendation? (y/n box).

Communications: Not needed.

24) Question: What type of "staff hours" data will be stored? Will the data be downloaded from or uploaded to other databases? Will these hours be used for billing?

DAQ Response: Staff hours data does not need to be collected and stored. No download or upload to any other database is required.

25) Question: Does the Content Management System have the functional requirement to be open to other systems.

DAQ Response: Yes, the electronic content management system will be required to save the content images as native TIFF/PDF or multiple formats without adding proprietary wrappers around the images so that they may be accessed by other systems. An expected requirement for the enterprise database is to be open standard ODBC to facilitate capture of data into the electronic content management system.

26) Question: *Does DAQ have annual inventory forms on-line?*

DAQ Response: Yes. http://www.airquality.utah.gov/Inventory/Forms List.htm

27) Ouestion: *Does DEO plan on changing Oracle versions?*

DAQ Response: No immediate plans to change. Versions of all software will change as appropriate.

28) Question: *Does DEO have a department standard for development tools?*

DAQ Response: No.

29) Question: *Does DEQ have a department standard for data modeling tools?*

DAQ Response: No.

30) Question: How much staff support (FTEs) does DAQ expect to contribute?

DAQ Response: DAQ will have a full-time IT project manager for this project. DAQ expects to contribute significant time to this project.

31) Question: *Will Department/Division standards change with the new administration?*

DAQ Response: There is no indication that standards will change.

32) Question: *Please elaborate on staff time and staff hours should be integrated into the system.*

DAQ Response: See question 24.

33) Question: *How many tables/fields do our 60-70 databases represent?*

DAQ Response: The actual number of databases/tables/etc that will need to be reworked is subject to the outcome of phase one. However, there are about a dozen that are core to most of the other database. These databases will likely need to be altered (depending on the outcome of phase one). The largest of these databases include: 178 tables, 241 queries, 133 forms, 98 reports, 29 macros, 90+ fields, 4000 records.

34) Question: *To what extent do we envision the use of "mobile" computing?*

DAQ Response: Little or none in Phase A and B.

35) Question: Where does the work for Phase A and B need to be completed? Will office and work stations be provided?

DAQ Response: It is expected that significant time will be spent at DAQ during Phase A. DAQ expects that much of Phase B will be completed off-site with on-site visits scheduled as needed. DAQ does not plan on providing work stations.

36) Question: *Does DAQ envision a "sign-off" procedure for deliverables?*

DAQ Response: DAQ is open to this idea and we will pursue a "sign-off" procedure during the contract formulation. Also see response to related Question 13.

37) Question: *Are there matching federal funds available?*

DAQ Response: No.

39) Question: *Must all staff be listed on the cost proposal sheet?*

DAQ Response: DAQ wants to see who is doing the work, their qualifications, experience and rates. If there are a group of equally qualified staff members within your company (not including contracted employees) then it may be adequate to group them. More detail on who is doing the work is better than less detail and could impact scoring.

40) Question: What levels of system users does DAQ envisions?

DAQ Response: At this point, pending suggestion and outcome of Phase A, we expect 3-4 levels of security:

Admin: Total access/rights.

User: Moderately limited access/rights (includes managers and staff).

Guest: Very limited access/rights (for read only situations).

41) Question: What type of staff training is expected in A3? Is "train the trainer" adequate?

DAQ Response: This is an important element of the project. Some level of "train the trainer" can be used, but a robust training effort is expected.

42) Question: *Do we have a need to communicate data to federal agencies?*

DAQ Response: Yes, standard permitting, inventory, and compliance data to the AIRS Facility Subsystem (AFS).

43) Question: *Should a change management plan be detailed in the proposal?*

DAQ Response: Details should be provided appropriate to task scope and proposal page count limits.

44) Question: Will the cost estimates for Phase C/D be included in the cost evaluation of this proposal?

DAQ Response: They will not be part of Criteria 6 in Table 8-1 of the RFP. They will be considered in the scoring of Criteria 1, 3, and 4.

45) Question: How much weight is given to Air Quality expertise in evaluation.

DAQ Response: Air quality directly related project expertise and experience will contribute to the scores in Criteria 2, 3, 4, and 5 in Table 8-1 of the RFP.

46) Question: In the RFP, you seemed to describe a solution that would need to be flexible to UDAQ's particular business process. Do you anticipate an "off-the-shelf" product satisfying this need?

DAQ Response: No.

47) Question: Several aspects of the RFP indicate that experience and expertise working with Federal agencies, along with State agencies, would be given preference; however, criteria 3, 4, and 5 specify only "State." Please clarify how other than experience working with states would be considered in these criteria.

DAQ Response: The most applicable experience is with State air quality regulatory agencies. However, related experience with non-State and/or non-regulatory entities could be valuable in this project and will certainly be considered.

Utah Department of Environmental Quality Approved Software List

The following is a list and brief description of the current standards for approved and supported software applications acceptable for use at the Utah Department of Environmental Quality (DEQ). All employees given access to the DEQ local area network will be given access to the applications and software tools that are required to perform their job.

All DEQ employees are required to comply with computer software licensing agreements and applicable state and federal laws, including copyright and patent laws. State rule R365-3 – computer software licensing, copyright, control and transfer – applies to all state agencies and state employees. R365-3 specifies that an employee who does not comply with the rule may be subject to disciplinary action, including dismissal.

All DEQ employees are required to comply with the State of Utah <u>Acceptable Use Policy</u> that governs employee use of state-owned IT resources. This policy also applies to state-owned computers used for employee telecommuting.

The acceptable use policy can be located at: http://cio.utah.gov/policiesstandards/approved docs/acceptableusepolicy.htm

I. DESKTOP/LAPTOP/TABLET OPERATING SYSTEMS

Microsoft Windows Current Version: Set by IT Director

Desktop operating system and interface to the applications. DEQ will use the current industry Windows standard operating system (some lag time behind new releases will occur as instructed by IT Director). Existing DEQ Computers will not be upgraded to newer Operating Systems, but will be phased out through hardware replacement.

II. STANDARD APPLICATIONS

(Will be available through the DEQ application launcher)

Microsoft Office Suite Current Version: As per IT Director

Integrated word-processing (WORD), spread sheeting (EXCEL) and presentation graphics software (POWERPOINT) that will be installed to every DEQ computer (with license) for basic office automation productivity. State policy has established that any document exchanged between state agencies will be in Word format.

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Corel WordPerfect

Current Version: 8.x

Corel WordPerfect is in use within DEQ for those employees who are required to interface with other agencies/individuals who use WordPerfect. No creation of documents is allowed using this application. Future releases of this word processor will not be installed on the DEQ network nor is the application under support or maintenance agreements.

Novell GroupWise

Current Version: As per IT Director

Office automation "E-MAIL" tool whose main purpose is to allow you to send and receive correspondence with other E-mail users. This product also maintains electronic calendars, schedule appointments with others, manage resources and share documents in common shared folders. This product will allow you to manage your daily tasks, notes, and phone messages or those of others.

Internet Explorer

Current Version: As per IT Director

As per IT Director

Predominate browser currently in use for Internet access.

Adobe Acrobat Current Version: As per IT Director

Industry standard software for reading and printing documents created in Adobe Portable Document Format (PDF). All employees will have the Reader made available to them. Only those employees with a business need will have the Pro version made available.

Quicktime/Realplayer Current Version:

Industry standard media play and display software to be used for business purposes only. This software is not to be used for non-work related activities. Cannot be used for streaming audio or video due to impact on bandwidth. The downloading of non-work related music files or creation of music CDs is restricted.

WinZip Current Version: As per IT Director

Shareware utility software used for file compression and decompression. Used when sending and receiving large files within and outside of the department.

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ETrust Current Version: As per IT Director

Antivirus software to be installed on <u>EVERY</u> Department owned computer (desktop, laptop, tablet, etc.). This is used for detection and eradication of viruses, worms, and other 'misbehaving' software. DEQ also has licensed copies for PDA's if an employee requests it.

III. AS REQUIRED APPLICATIONS

Microsoft Access Current Version: 97/2000

Desktop based database development and reporting tool. Microsoft Access is not authorized for the development of enterprise level databases at DEQ. Access is to be used for the development of function specific, limited-use data bases that do not require cross-section, cross-division or inter-departmental sharing of information and will not require Internet access to the information.

Microsoft Project Current Version: As per IT Director

Automated project management tool to plan and manage projects. Will help to efficiently organize and track tasks and resources to keep projects on time and within budget.

Microsoft Visio Current Version: As per IT Director

Visio is diagramming software that can help you create business and technical diagrams that document and organize complex ideas, processes, and systems. These diagrams enable you to visualize and communicate information clearly, concisely, and effectively in ways that text and numbers cannot. Visio also automates data visualization by synchronizing directly with data sources to provide up-to-date diagrams, and it can be customized to meet the needs of your organization.

IV. IN-HOUSE APPLICATIONS

DP-1 Current Version: As per IT Director
Travel Current Version: As per IT Director
Timesheets Current Version: As per IT Director
Mailing Lists Current Version: As per IT Director
Other Applications (as developed) Current Version: As per IT Director

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V. ENTERPRISE LEVEL SOFTWARE

Databases

Oracle Current Version: As per IT Director

Enterprise level relational database management system. Supports the most recently developed administrative, financial and administrative applications used at DEQ. All future enterprise level applications will be developed on the Oracle platform. All enterprise databases will have Oracle as the supported database

Sybase Current Version: As per IT Director

Enterprise level relational database management system. Will be phased-out as applications are migrated to the Oracle platform.

Application Development Tools

Sybase Development Suite Current Version: As per IT Director

JSP Current Version: Use with permission

of IT Director

Middleware Services

EAServer Current Version: As per IT Director

Middleware that perform information linking and retrieval functions in a multi-tiered environment. Used at DEQ to link databases with web-enabled applications.

VI. WEB ADMINISTRATION/WEB CONTENT MGT TOOLS

Dreamweaver/FireworksCurrent Version:As per IT DirectorAdobe SuiteCurrent Version:As per IT DirectorPhotoshopCurrent Version:As per IT Director

VII. GIS/MAPPING SOFTWARE

ESRI Product Line Current Version: As per IT Director

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VIII. STATE PROVIDED SOFTWARE

DEQ supports software and applications required by other state agencies for normal business activities within the state of Utah. Examples: FINET, HR Enterprise

IX. PROGRAMMATIC SPECIFIC and UNIQUE SOFTWARE

It may be necessary to install unique, non-standard software or application/databases to meet specific environmental program needs. This software will generally be in one of three categories:

1) Application/databases developed by USEPA or their contractors to assist programs in managing data and reporting to USEPA.

Examples are Storet and SDWIS.

2) Application/databases developed by USEPA, NRC, DOE or their contractors to assist programs in evaluation and interpretation of the data.

Examples are LUST/UST or UDAIT.

3) Finally, software that performs specific scientific or engineering functions such as modeling.

Example of this would be the 'Urban Airshed Model'.

In all cases applications/software from any source, for any purpose should not be downloaded or installed without prior review and approval from the appropriate EIMI Committee/s/ and the DEQ IT Director.

Software, applications and/or databases which fall into categories one or two must be approved through the regular EIMI processes for the approval and development of new software / applications / databases. This process should be completed prior to the development of the software or enhancements to existing software / applications / databases.

When the obtained software falls into category three and is not purchased by DEQ contact the technical support person who supports the division. Technical support will evaluate the software for its compatibility with the DEQ networks, its conformance with DEQ and State standards, duplication of existing software, and functionality of software. The technical support person will make recommendations to the DEQ IT Director who can authorize the installation of the software.

When the software is to be purchased by DEQ, it will follow the Department DP-1 system with all associated approvals.

No software or applications will be loaded on any DEQ computer without proper authority or legal licensing.

Software that has been installed or downloaded without proper technical and management approval will be uninstalled. Violations of DEQ and state policy will be referred to management for possible disciplinary action.

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Utah DEQ

Minimum Hardware Standards

Desktop Computer:

HP/Compaq Brand Desktop Current MS Windows OS Current WSCA Standard Processor 512 Megs RAM CDRW/DVD Drive Front and Rear USB Ports 3 ½ Floppy Current Industry standard HD 10/100BaseT NIC

Notebook, Laptop, Tablet PC's:

HP/Compaq, Toshiba, Acer or Equivalent Brand Current MS Windows OS Current WSCA Standard Processor 512 Megs RAM CDRW/DVD drive Current Industry Standard HD USB ports 32 bit CardBus Slot 56Kb Modem 10/100BaseT NIC

Handheld PC (PDA's):

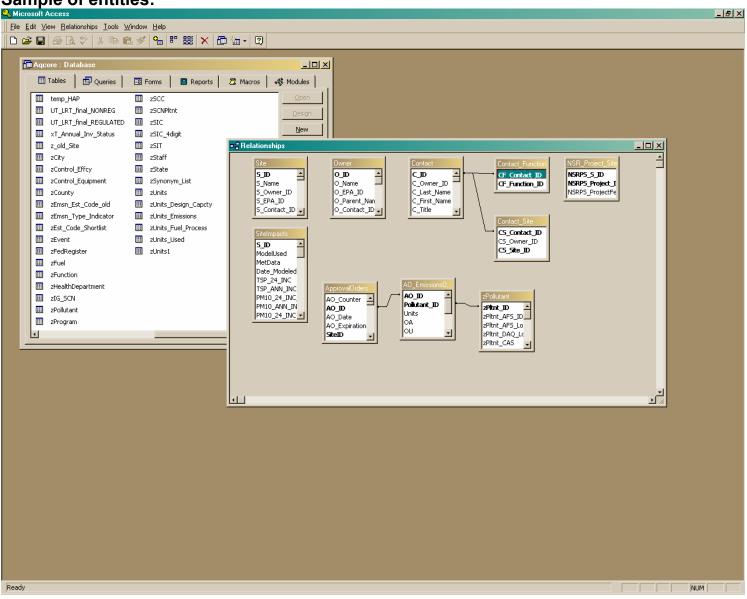
HP/Compaq or Equivalent Brand Current WSCA Standard Processor Current MS Windows Mobile OS 64 Meg. SDRAM

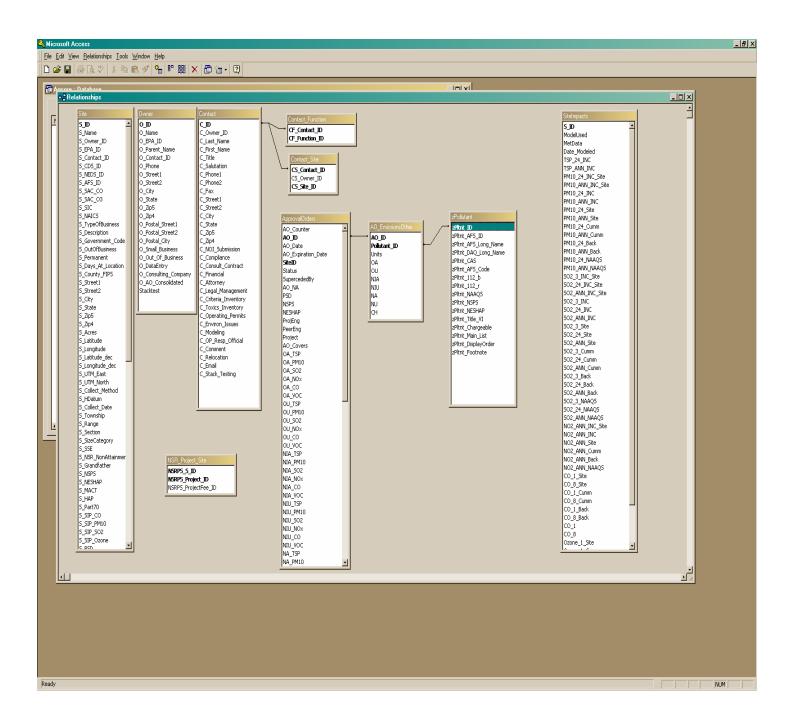
Other Technologies:

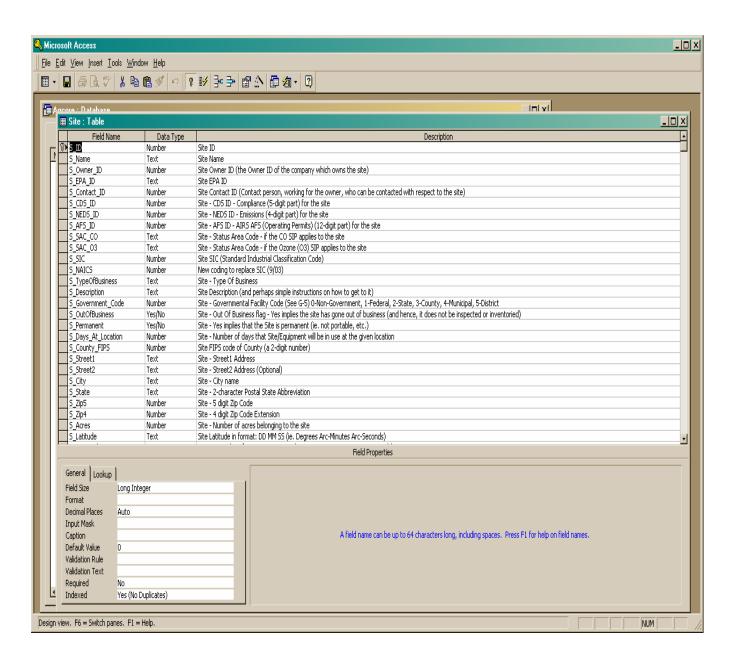
As Approved by EIMI Committees As Approved by IT Director

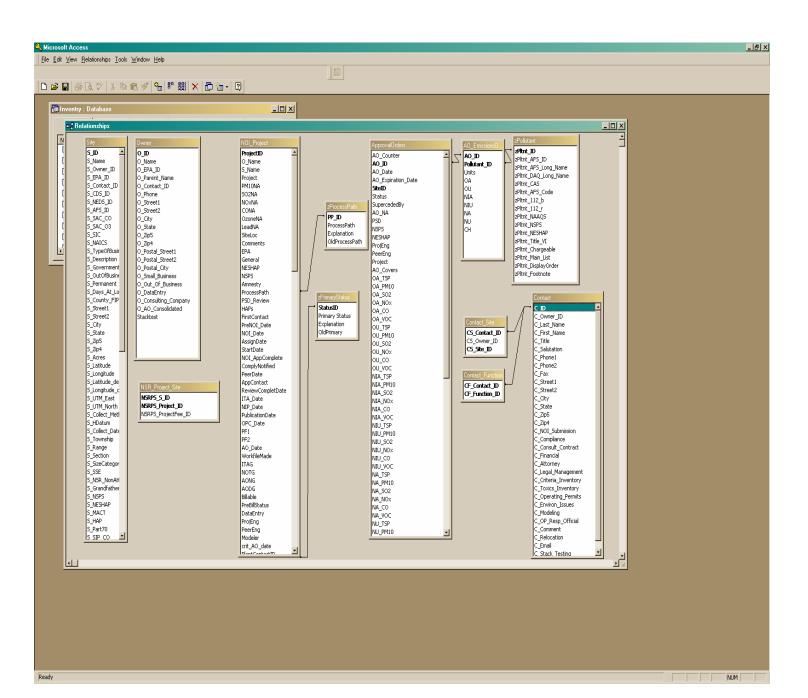
Pre-bid Handout 1

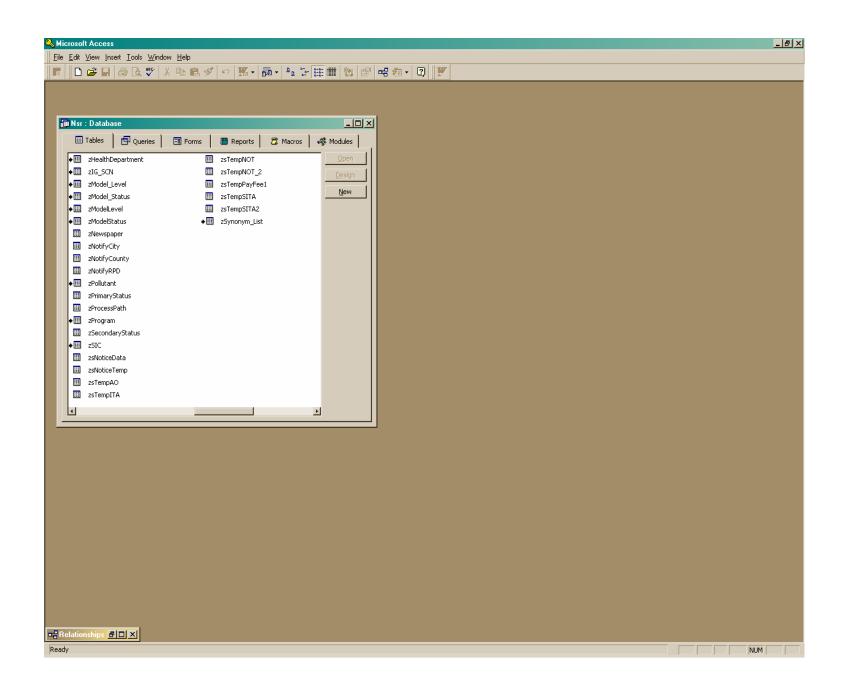
Sample of entities:

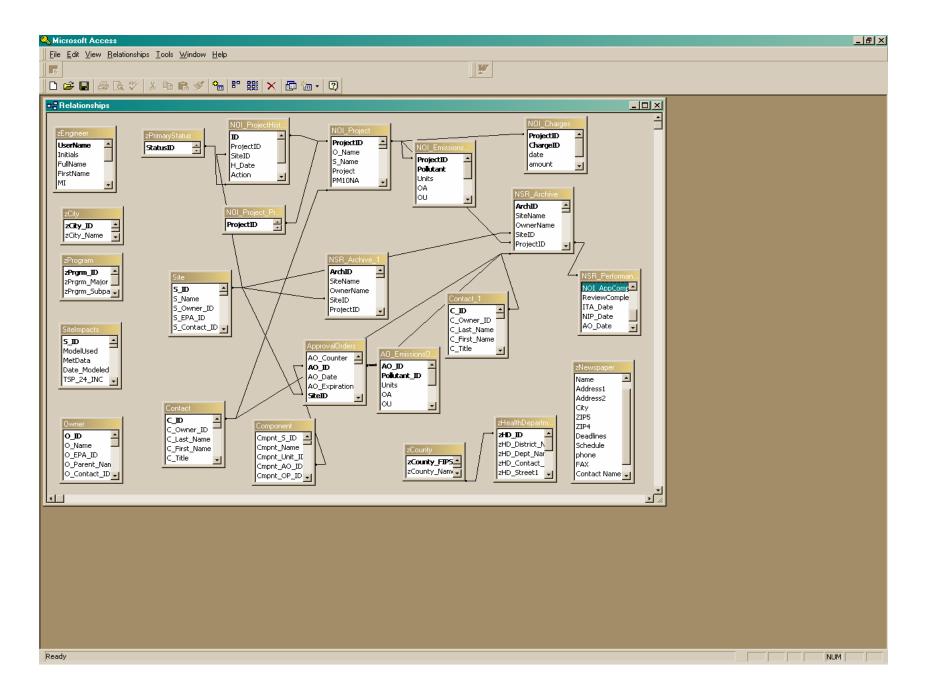


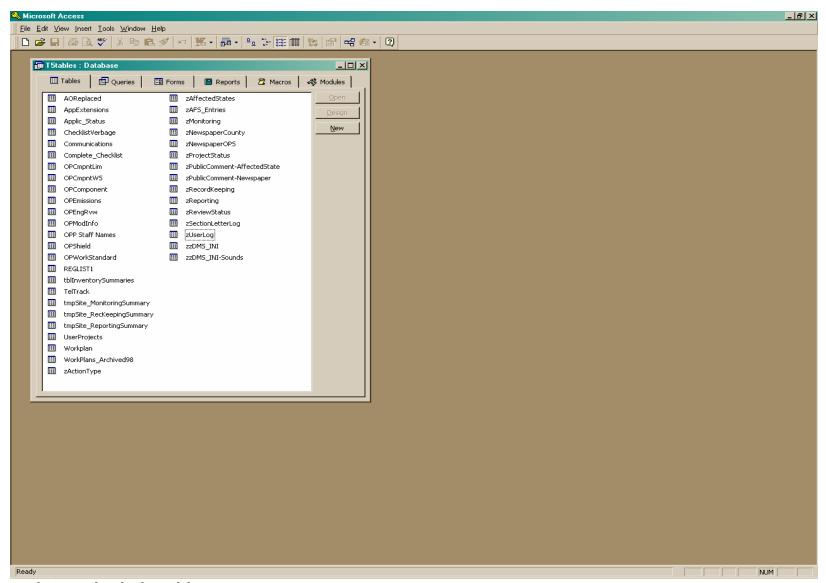












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